

# You Made a Difference winners - March

31 March 2016

CUH finished the flu campaign above the national average and exceeded last year's total by four per cent. Rebecca, known as Becky to her friends, only started working for Cambridge Health at Work a month before the start of the flu campaign, last July and has already started planning to surpass this year's total.

Rebecca initially joined as a development officer, leading change projects particularly around Occupational Health systems and processes, but that has quickly evolved into leadership projects and then line managing. From Christmas 2015, Becky has led the non-clinical support team, being instrumental in restructuring and improving culture and climate within the service.

Her winning nomination read: ““Her constant energy, drive and enthusiasm has not only meant we faced the challenges presented to us, but exceeded last year's take-up rate by 4% (40 to 52%) the highest take-up for the last 2 seasons, finishing above the national average.



“Becky has already begun forensically

investigating what we can learn from this campaign and is planning the next! Becky will say it has been a huge team effort, not least from the 100 plus vaccinators, which it has, and we are very grateful to all of them...but, Becky has driven the programme brilliantly and not rested until it finished.”

The YMAD scheme has been running since March 2009 and aims to help us turn the spotlight onto staff who ‘make a difference’ and embodies the Trust values of Together –

Safe, Kind and Excellent.

The other winner for March, Shannon Carter, a clinical leader in theatres, was on annual leave on the day of the presentation and will receive her award next month.

**The other nominations for March were:**

**Ana Rita Abrantes, Staff Nurse, Ward D9**

for your caring attitude and professional behaviour towards a patient

**Karen Blesic, Research Nurse, Rheumatology**

for making a patient feel cared for and showing that nothing was too much trouble

**Maria Bone, Booking Coordinator, Cardiology**

for going above and beyond the duties of your role during a difficult period of time

**Paul Boraks, Clinical Nurse Specialist, Apheresis Unit, Oncology, x2 nominations**

for always going above and beyond for patients, relatives and staff  
for reassuring patients, greeting them with a smile and treating them in a caring manner

**Elizabeth Brinkler, Registered Nurse, Rosie**

for going above and beyond for a patient

**Sarah Brown, Housekeeper, Medirest**

for reassuring and comforting a distressed woman

**Carol Marie Brown Clark, Nurse, Discharge Lounge DSU Level 2**

for your friendly and cheerful attitude in your work

**Alberto Cala, Ward Manager, Sara Ward**

for your outstanding kind, safe and excellent care

**Saoirse Daly, Staff Nurse, Oncology Day Unit**

for finding ways to improve patient experience and being a valued member of the team

**Teresa Doyle, Staff Nurse, Ward F6**

for being extremely welcoming and supportive to a new member of staff

**Helen Dufton, Clinical Pharmacist, Pharmacy & Sterile Services**

for your positive attitude, high standards of care and persistent kindness

**Karen Ellis, Healthcare Assistant, Ward L5**

for showing great kindness, consideration and empathy towards a patient

**Sarah Fell, Healthcare Assistant, EAU3**

for helping to reassure a patient during a worrying time

**James Fletcher, Head of Medical Electronics, Clinical Engineering**

for being kind, efficient and knowledgeable during a very busy week

**Celeste Formenton, Staff Nurse, Ward C7**

for being caring and reasonable towards a patient throughout their stay

**Lauren Fost, Staff Nurse, Ward M5**

for always working hard to make a difference to your patients

**Diane Garnett, Ward Clerk, Ward A3**

for always being cheerful and helpful

**Christopher Gooding, Orthopaedic & Trauma Surgeon, Trauma & Orthopaedics**

for ensuring patient safety was maintained and also supporting your junior colleagues

**Jack Gooding, System Administrator, Information Technology**

for being very helpful in sorting issues, responding promptly and politely

**Susan Greenway, Sister, Clinic 4/4a, for your efficient preparation**

for ensuring your staff were thoroughly prepared the CQC re-inspection

**Bianca Hansen, Staff Nurse, PICU**

for going out of your way to ensure parents feel much better about their child's treatment

**Jean Haslam, Junior Clinical Fellow, Urology**

for always being kind and considerate to patients and colleagues

**Aida Heath, Staff Nurse, Eye Surgery Unit**

for helping a patient feel relaxed about their surgery

**Indira Horil Roy, Staff Nurse, Day Surgery Unit**

for always helping new staff and patients

**James Horner, Healthcare Assistant, Ophthalmology**

for your dedicated and enthusiastic work in undertaking a substantial equipment review

**Rachel Housden, Sister, Clinic 10**

for your on-going support over the last year, this has enabled the Head and Neck service to be maintained

**Sarah Jackson, Healthcare Assistant, Ward C7**

for going above and beyond to help another colleague

**Sarah Jefferies, Consultant, ENT - Clinic 10**

for continually providing outstanding care for your patients and their families

**Arek Jereczek, Housekeeper, Medirest**

for being friendly and always helping your colleagues

**Pauline Kleanthous , Secretary for Breathlessness Intervention Service, Palliative Care**

for the positive impact that you have on patients and staff members alike

**Artur Kowalczyk, Student Radiographer, Nursing Projects Office**

for being an example to follow in embracing diversity in the workplace

**Fred Marlowe, Diagnostic Radiographer, Radiology, x2 nominations**

for being great at teaching students and making time for them

for being a great radiographer and a good teacher

**Demi Marsh, Contact Centre Agent, Contact Centre**

for your positive welcome to each visitor to the Trust

**Lisa Mason, Receptionist, Ward K2**

for always being so kind, considerate and helpful to everyone you meet and going beyond what is expected of you

**Christopher Mee, Staff Nurse, Ward L5**

for going over and above your role in helping both patients and staff

**Lynda Mills, Ward Manager, DSU**

for being supportive, friendly and helpful

**Doreen Milne, Clinical Trials Nurse, Clinical Trials Unit**

for providing an exceptional amount of encouragement to your staff

**Eva Nabbanja, Clinical Nurse Specialist, Neurosurgery**

for being clear, kind and knowledgeable

**Emma Northfield, Recruitment Administrator Co-ordinator, Perioperative Care Services**

for going above and beyond and supporting a colleague during a tough time

**Debbie Northfield, Administrator, Day Surgery Unit**

for being reliable and hard working at all times

**Andrew Oppong, Healthcare Assistant, Eye Surgery Unit**

for helping a patient feel relaxed about their surgery

**Jorge Palmeiro, Bank Administrator, Staff Bank (DSU L2)**

for always being helpful to staff and patients

**Alisdair Parker, Consultant, Paediatric Neurology**

for being reassuring and giving good advice

**Rebecca Parr, Staff Nurse, Ward M5**

for your kindness and support and wonderful care shown to a palliative care patient

**Sherri Pettican, Medical Secretary, Orthopaedics**

for tirelessly helping a patient with requests and going above and beyond to support them

**Samantha Petty, Clinical Specialist in Critical Care, Physiotherapy**

for cheering up a patient who'd had a tough time

**Jade Punter, Healthcare Assistant, Oncology**

for being caring and helpful towards a patient

**Alith Quebec-Greenhill, Phlebotomist, Pathology Clinical Services**

for being caring, professional and skilful

**Adnan Rana, Junior Clinical Fellow, Trauma & Orthopaedics**

for quietly going above and beyond your role without prompt

**Adam Rathbone, Clinical Respiratory Physiologist, Clinic 2A**

for the positive experience that you provided a patient with, showing professionalism and kindness

**Rebecca Richards, Receptionist, Clinic 32**

for being helpful and making patients feel looked after

**Rosemary Rusk, Consultant, Cardiology**

for going over and above for her patients

**Sarah Ryley, Moving and Handling Practitioner, Moving and Handling**

for your exceptional assistance in caring for and mobilising highly dependent

patient

**Ana-Marie Sapon, Ward Manager, Ward F4**

for your leadership in running your ward showing kindness in your care

**Jacqueline Smith, MDT Coordinator, Vascular Services**

for being the key lead in reducing the waiting times for patients

**Sarah Urschel, Staff Nurse, Ward D8**

for being an amazing nurse who is supportive to colleagues and patients

**Sarah Warner, Midwife, Sara Ward**

for your quick and efficient care

**Mark Welford, Healthcare Assistant L3, Ward A5**

for being caring and compassionate

**Chris Whitt, Physiotherapy Assistant, Physiotherapy**

for changing someone's life with your excellent guidance and coaching