Patient Information

Immunology

Clinical Immunology Service

Contact information

Department of Clinical Immunology
Box 109
Addenbrookes NHS Trust
Cambridge  CB2 0QQ
01223 245151 (switchboard)

Consultant Immunologist Specialist Registrar, 01223 586830

Immunology Specialist Nurses: Non Urgent Nursing advice , 01223 586830

Email: immunology.adviceline@addenbrookes.nhs.uk

Bleep : 157932
  157995 (via switchboard)

Appointments and other immunology queries – 01223 257183

Patient’s guide what to do should you become unwell or have health related problems at anytime:

During your clinic visit you should have discussed a management plan for your treatment. This will have included which antibiotics you may be required to take regularly and which antibiotics to take if you become less well with a chest infection.

- In the first instance, commence your reserve course of antibiotics that has been prescribed for you. If you are already on continuous antibiotic therapy – stop your regular antibiotic and commence the reserve course. Contact your GP’s surgery for further advice and arrange an appointment with your GP if appropriate. If you are unable to get an appointment with a doctor, request a telephone consultation with the surgery’s triage nurse.

- During your clinic visit we may have asked you to delay your treatment until we have your test results available, such as sputum culture results. We may have arranged a day for you to contact us or alternatively we will telephone you to give you the results and advise on the most appropriate treatment.

- Your planned treatment may not be working. You can contact the Clinical Immunology Service. 01223 586830, immunology.adviceline@addenbrookes.nhs.uk
Do not be surprised if sometimes you are advised to see your GP as you may require urgent assessment.

How to make a clinic appointment

- For routine outpatient appointments, please contact Clinic 1A: 01223 586830. If you request an urgent appointment the receptionist will then put you through to the specialist nurse to discuss your problem.

- We are experts in immunodeficiency, but do not deal with the broad spectrum of conditions that your GP might see. Please continue to use your GP as a first point of contact for routine ailments.

When can you contact us?

A member of the team can be contacted Monday to Friday during working hours. You may need to leave a message and your query will be dealt with the next working day. If you are ill and cannot wait for advice you must contact your GP.

If you fall ill outside weekday office hours

Please contact your GP in first instance. The GP will decide the appropriate action including if you need emergency treatment. If you’re GP needs advice, specialist advice out of normal office hours. Please contact the duty doctor for infectious diseases, contactable via the Addenbrooke’s switchboard on 01223 245151. While we are happy for you to email us, for non-urgent advice, emails will not be monitored out of normal weekday office hours.

Advice for patients who self-infuse immunoglobulin at home

You will have been trained in the home therapy clinic and will know what to do. If any problems arise with your infusion, however, you should telephone us to discuss your problem as soon as practicable.

Useful association information

UK Primary Immunodeficiency Patient Support (UK PIPS)
Tel: 07531 076 409
E-mail: info@UKpips.org.uk

PID UK  Supporting Families affected by primary immunodeficiencies
Tel: 0800 987 8986
E-mail: hello@piduk.org
We are now a smoke-free site: smoking will not be allowed anywhere on the hospital site. For advice and support in quitting, contact your GP or the free NHS stop smoking helpline on 0800 169 0 169.

**Other formats:**

If you would like this information in another language, large print or audio, please ask the department where you are being treated, to contact the patient information team: patient.information@addenbrookes.nhs.uk. Please note: We do not currently hold many leaflets in other languages; written translation requests are funded and agreed by the department who has authored the leaflet.