

## Our responsibilities

Our values – Together - Safe | Kind | Excellent – define the essence of quality at CUH and shape our responsibilities and how we behave towards patients, partners and each other as colleagues.

Our six priorities – keep us focused on delivering that quality and maintaining the standards for patient care.

- improving the experience of patients
- improving patient care and safety
- ensuring clinical excellence and effectiveness
- valuing our staff and our partners
- striving for innovation in all we do
- achieving strong financial performance

These inform a culture of respect for:

- you, in the way which we look after you
- your privacy and the privacy of your personal information
- everybody we encounter — patients, staff and public — no matter what their background
- our community, environment and partners